



Cancellation Policy

- Courses may be cancelled if booking numbers are insufficient.
- If a course must be cancelled, it will be cancelled by noon 7 working days prior to the course start date.
- Students will be informed on the same day as the decision is made to cancel a course.
- Students have the option to transfer course fees or receive a full refund.
- Refunds will be issued within 5 working days of the course being cancelled.
- The school is not responsible for travel or accommodation costs incurred by individuals travelling to courses in the event of a cancellation.
- We will advertise our cancellation policy through our brochures, receipts, website and notices in our reception area.

Cancellation of Classes due to Acts of God

- An Act of God is defined as a legal term for events outside of human control, such as sudden Floods, governmental health alerts, or other natural disasters, for which no one can be held responsible. This also includes weather issues such as snow, ice, floods etc
- The school may be forced to cancel classes due to an act of god and in this case it is not liable for any loss resulting to the student as a result of this cancelled class.
- The school will make all reasonable effort to replace a cancelled class by arranging an alternative date but this cannot be guaranteed.
- The school does not refund students for cancelled classes due to acts of god.